### Listening **Champs-Elysees**

**Paragraph 1**

|  |  |
| --- | --- |
| The mayor | of Paris |
| change the city's famous | Champs-Elysees |
| turn the street into | an extraordinary garden |
| People say | it is |
| the most beautiful | avenue in the world |
| some people think it | looks old |
| cut the | number of cars |
| make more room | for shoppers |

**Paragraph 2**

|  |  |
| --- | --- |
| full of luxury car | h. showrooms |
| expensive fashion | c. stores |
| Many rich people | f. shopped there |
| it is full | b. of chain stores |
| fast food | g. restaurants |
| coffee | a. shops |
| We will redo one | e. area |
| It will cost | d. $305 million |

Listening

The mayor of Paris (1) wants to change the city's famous Champs-Elysees. She (2) wants to turn the street into an "extraordinary garden". People (3) said it is, " the most beautiful avenue (4) in the world". However, (5) some people think it looks old. The mayor will cut the number of cars to make more (6) room for shoppers.

The Champs-Elysees (7) was full of luxury car showrooms (8) and expensive fashion stores. Many rich people shopped there. Today, (9) it is full of chain stores, fast food restaurants (10) and coffee shops. The mayor said: "We will (11) redo one area before the Olympic Games...It will be an extraordinary garden." (12) It will cost $305 million.

2.

|  |  |  |
| --- | --- | --- |
| Receive | Share | Grasp |
| Feedback  Message | Feedback  Ideas  Thoughts | Ideas  Meaning  Message |
| Prevent | Interpret | Lead to |
| Confusion  Miscommunication  Misunderstanding | Feedback  Meaning  Message  Thoughts | Animosity  Confusion  Miscommunication  Misunderstanding |

3.

a) Asking people questions usually prevent miscommunication.

b) One of the most common reasons that leads to misunderstandings is the use of complicated sentence structures.

c) It only makes sense to share positive feedback as it keeps everyone happy.

d) People with various knowledge, experience and cultural backgrounds interpret messages in different ways.

4.

**a) The transmission model:**   
**1) means that communication is a one-way process**   
2) involves communicating complex concepts   
3) includes feedback from the other person

**b) In the transactional model:**   
1) there is no exchange of information   
2) just one person assigns meaning   
**3) people give and receive feedback**

**c) Perceptual filters:**   
1) improve communication by adding extra information   
2) limit the number of messages we receive   
**3) change meanings and interpretation of messages we receive**

5.

#1: ............... actively with the verbal and nonverbal feedback of others, and   
adjust your message to facilitate greater understanding.

#2: Listen with your eyes and ears, as well as with your............... . Remember   
that communication is more than just words.

#3: In the rush to ............... ourselves, it's easy to forget that communication is a  
two-way street. Be ............... to what the other person might say.

#4: Be aware of your personal perceptual ............... . Elements of your   
experience, including your culture, community, and family, influence how you see  
the world.